



Active Physical Therapy and Wellness PC
5430 S. Saginaw Street
Flint, MI 48507
Phone: 810.694.1037 Fax: 810.694.1089

ATTENDANCE & CANCELLATION POLICY

As you read the following, please keep in mind that our main goal is to get you feeling better and back to your regular lifestyle as soon as possible. Therefore, it is very important that you make attending your physical therapy sessions a top priority.

1. It is very important to attend **all** of your scheduled physical therapy sessions. If you are not here regularly, we can't get you better!
2. 24 hour notice is expected and appreciated if you need to change the date or time of one of your appointments. **We reserve the right to charge a \$25.00 cancellation fee for any missed appointments for which we did not receive 24 hour notice.**
3. It is expected that any cancelled or missed visits will be rescheduled for another date or time *during the same week*. This is to ensure that your doctor's orders are followed as closely as possible.
4. Patients who habitually cancel appointments without providing Active PT with 24 hour notice and/or rescheduling their visits will be discharged from physical therapy. We can only help you if you are here regularly, and we prefer to reserve appointment times for patients who are truly committed to getting better.

Please sign below, indicating that you have read and understand the Active Physical Therapy and Wellness Attendance & Cancellation Policy.

Patient Signature

Date